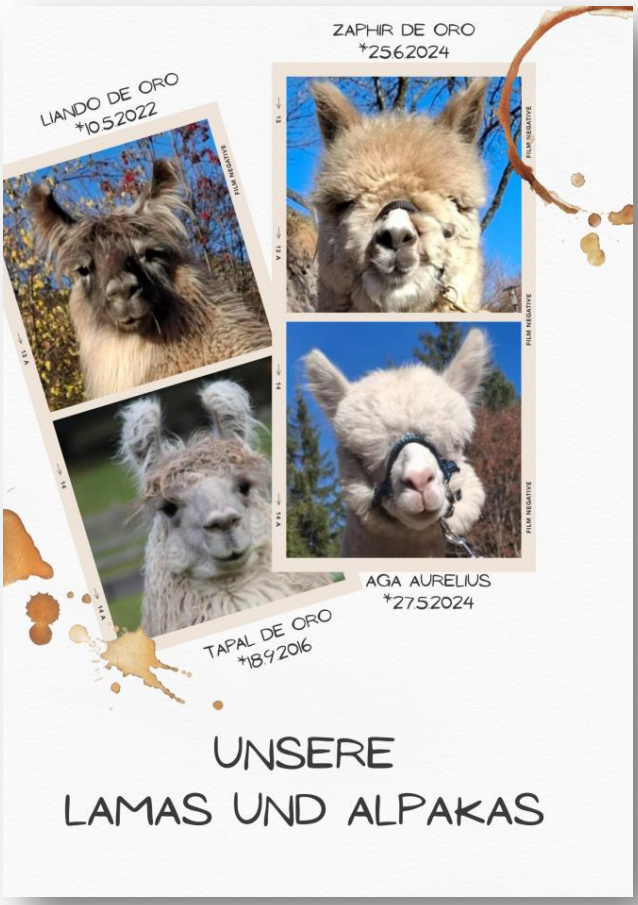
UNTERBERGER'S LLAMAS AND ALPACAS

Since mid-October 2026, two male llamas and two male alpacas have been enriching life on our farm "Unterbergerhof".

The animals are currently settling in at their own pace, while undergoing on-site training, the final phase of their education.

Our guests will soon have the opportunity to experience these lovable, gentle and sensitive animals up close – either as part of a guided walk (trekking, from December 2026) or a guided animal encounter (meet and greet stable session, from November 2026), during which they can give us a hand and help look after the animals.



Further details on both activities can be found below.

Keeping animals responsibly always involves considerable costs, and llamas and alpacas – which are already expensive to purchase – are no exception.

Your contribution enables us to allow you and your children to have a close-up encounter with these special animals and it plays a key role in ensuring that we can keep them in a species-appropriate and professional manner all year round and provide them with the best possible care at all times.

On behalf of our animals, a heartfelt thank you for this!

On this page, you find information about our

- dates and times
- booking and cancellation policy
- disclaimer policy

Dates

Please check the current flyer at reception, the announcements on our social media channels, or simply enquire by email (lampaka.unterberger@hotmail.com) for the exact dates and times.

We reserve the right to make changes at short notice or to cancel events; such occurrences may arise in individual cases (e.g. extreme weather conditions). Neither the provider nor the customer will incur any costs or be liable for claims for damages.

Booking and Cancellation Policy

For organisational reasons, an advance booking via email (lampaka.unterberger@hotmail.com) is required for all activities involving our llamas and alpacas. Bookings can be made up until the evening before (by 6.00 pm).

Once the booking has been confirmed by both parties, the activity is considered booked. In the event of a last-minute cancellation (24 hours or less) or a no-show, 50 per cent of the original price will be charged, as we are then usually unable to fill the available places with other participants. Thank you for your understanding.

Disclaimer

Participation in our activities is, in all cases and without exception, at your own risk. Parents bear full responsibility for their children at all times. **This applies in particular to all activities in 2026, as our animals are still getting to know their new environment and carers better.**

On the next three pages, you will find information on

- our specific offers
- the relevant terms and conditions
- our prices

Offer 1: Meet & Greet

Description	The Stable Session is primarily an activity for our guests staying with us. You'll join us as we enter the enclosure and stable where our llamas and alpacas live. For one hour, you'll be able to watch and even lend a hand whilst we look after our animals. During this hour, you'll learn interesting and useful facts about llamas and alpacas, spend time in the fresh air, get stuck in and learn lots of new things. Our animals are fed and groomed, their home is cleaned, and sometimes we even include a short training session. During this hour, you'll get up close to our animals – and you're sure to take some great photos to remember the experience! Responsible children (aged 8 and over) are welcome to take part in this experience without parental supervision, although parents remain responsible for their children at all times.
Duration	1h
Target audience	Children and adults who enjoy getting stuck in and would like to learn about these fantastic animals, which are so exotic to us; children under the age of 8 must be accompanied by an adult!
Other important information	Unfortunately, access to the stables and enclosure cannot be granted without closed-toe footwear and appropriate clothing (including, where necessary, head coverings to protect against the sun or cold). Dogs are unfortunately not permitted. Accessible animal encounters available on request.

Prices for 2026 (animals' acclimatisation and final training phase):

1 person	€5	• Example: a family of four (children aged 6 and 4): €7 (3 people) or €12 (4 people) • Example: two adults: €10 • Example: a family of three (child aged 1): €2 (2 people) or €7 (3 people) • Example: a family of three (child aged 10): €5 (child only), €7 (2 people) or €12 (3 people)
☺ additional siblings ☺ babies and children under 2 years of age ☺ parent of kid 8+	€2	
parent of kid U8	free	

Offer 2: Trekking

2026 (animals' acclimatisation and final training phase):

Description	Our standard trek involves a leisurely and technically straightforward walk in the immediate vicinity of the farm, beginning with a brief introduction (lasting a few minutes) on how to handle the animals correctly and the itinerary for the tour. During the tour, the animals wear halters and lead ropes and are led by hand; they are not suitable for riding.
Duration	variable (see price list below); set by the organiser or on request
Terms and conditions of participation	General fitness to walk, closed-toe footwear, weatherproof clothing (umbrellas, walking sticks, etc. are not permitted for animal handlers – keep your hands free!); Children under 12 may only lead our animals together with a parent during the final training phase!
Target audience	Adults and children aged 4 and over who enjoy walking and are used to it; babies and toddlers in a baby carrier/sling or baby rucksack; the trekking programme is aimed primarily at our hotel guests, but is also open to external participants. Our tours always remain small-scale and are not mass-market events. We guarantee one animal per individual participant (full ticket price) or family. In addition, there is a very limited number of places available for people who would like to join the walk but do not wish to lead an animal themselves.
Other relevant information	YES: All-terrain buggies are permitted, but they must travel a few metres ahead of the group (within the animals' field of vision) so as not to make the llamas and alpacas unnecessarily nervous. YES: Dogs are permitted, provided they are extremely well-behaved and calm: they must walk a few metres ahead of the group (within the animals' field of vision) so as not to make the llamas and alpacas unnecessarily nervous. NO: Unfortunately, our standard route is not entirely accessible. However, please feel free to enquire directly by email (lampaka.unterberger@hotmail.com) about such an option. If organisable, we will find a suitable route. *Please note: Both bringing a buggy and bringing a dog along are at the participants' own discretion and do not affect our quoted price.*

You can find the prices and available offers/packages on the next page.

Prices 2026 (animals' acclimatisation and final training phase):

	30min	60min	90min	
1 person	€10	€15	€20	Note: We define a 'family' as parents (2 adults) and their children, or grandparents (2 people) and their grandchildren. Additional family members or friends of the family pay separately.
Family Package 1 (2a + up to 3 kids U18)	€30	€40	€50	
Family Package 2 (2a + kids U4)	€20	€25	€30	
Family Package 3 (1a + 1 kid)	€15	€20	€25	
Surcharge for an additional child or per child aged 18 or over	€2	€5	€5	
Surcharge external participants	€2/person €10/family	€5/person €15/family	€5/person €15/family	
Participant without animal	€5	€10	€10	
Family without animal (max. 5pax)	€15	€25	€25	

Please note:

The prices quoted (which apply to all offers, including the stable session) are valid only for the remainder of 2026 and are transitional rates whilst our animals are still completing their training. Our llamas and alpacas come from a highly reputable breeding programme and are already well-trained; however, they first need to become more familiar with their new surroundings, the new routes and their new carers – in particular our lead, expert 'Llamera' Melanie. During this phase, we have decided to offer reduced prices. We would be grateful if our guests could treat our animals with patience and empathy, particularly during this phase, whilst also consistently following the advice we provide on how to lead the animals correctly.

Please direct any enquiries by email to our Llamera, Melanie:
lampaka.unterberger@hotmail.com

We're looking forward to introducing you to our lovely lads
and sharing special moments together that will stay with you forever!